


Search Notes 	Application/Control No. 10602444	Applicant(s)/Patent Under Reexamination OLDHAM ET AL.
	Examiner THJUAN K ADDY	Art Unit 2614

SEARCHED			
Class	Subclass	Date	Examiner
370	352	5/14/08	TKA
379	265.04	5/14/08	TKA

SEARCH NOTES		
Search Notes	Date	Examiner
EAST: search terms: remote; agent; PSTN; circuit-switched; packet-switched; Internet; call; contact; center; ACD; gateway; convert; node; connection; path; link	5/14/08	TKA
EAST: michael near2 oldham.in.	5/14/08	TKA
EAST: 370/352 and remot\$5 near2 agent with (pstn or circuit-switch\$5)	5/14/08	TKA
EAST: (call or contact or service) near2 center and remot\$5 near2 (agent or operator or representative) and (pstn or circuit-switch\$5) and gateway and remot\$5 near2 (agent or operator or representative) with (pstn or circuit-switch\$5) and conver\$8	5/14/08	TKA
EAST: 370/352 and (call or contact or service) near2 center and remot\$5 near2 (agent or operator or representative) and (pstn or circuit-switch\$5) and gateway and remot\$5 near2 (agent or operator or representative) with (pstn or circuit-switch\$5) and conver\$8	5/14/08	TKA
See attached EAST Search History	5/14/08	TKA

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner